

What do I do if I have a condensation problem?

If you still have a problem with condensation or you have a build up of mould in your property, please contact **Peabody Direct** on **020 7021 4444** or **0800 022 4040** (free from landlines) to report the problem to our maintenance department.

Did you know...

You and your family create condensation every day! We all produce moisture through our daily routine, ranging from activities as simple as breathing to cooking, washing and drying clothes, and showering or bathing.



Translation service

যদি আপনি এই লিফলেট বাংলায় পেতে চান, তাহলে :

- পলিসি এবং ইনক্লুশন সার্ভিসকে লিখুন 45 Westminster Bridge Road, London SE1 7JB; অথবা
 - ই-মেইল করুন translate@peabody.org.uk
- আপনার নাম ও ঠিকানা আমাদেরকে বলুন ও 'ARA Ben' উল্লেখ করুন।

Bu broşürün Türkçesini istiyorsanız lütfen şu adrese yazın:

- Policy and Inclusion Service, 45 Westminster Bridge Road, London SE1 7JB ya da
 - İnternet üzerinden e-posta gönderin: translate@peabody.org.uk
- Adını-soyadınızı, adresinizi eklemeyi ve 'ARA Tur' referans numarasını belirtmeyi de lütfen ihmal etmeyin.

إذا أردت أن تحصل على هذه الكراسة باللغة العربية، فيمكنك أن:

- تكتب رسالة إلى:
Policy and Inclusion Service, 45 Westminster Bridge Road
أو : London SE1 7JB

• تبعث برسالة عبر البريد الإلكتروني على العنوان: translate@peabody.org.uk
وإبلاغنا عن اسمك وعنوانك وكتابة العبارة 'ARA Ara' باللغة الإنجليزية.

Si vous désirez obtenir cette brochure en français, veuillez :

- Ecrire à Policy and Inclusion Service, 45 Westminster Bridge Road, London SE1 7JB ; ou
- Adresser un courrier électronique à translate@peabody.org.uk en précisant votre nom, votre adresse et la référence 'ARA Fre'.

Se desejar este folheto em português, pode:

- Escrever para o serviço de política e inclusão (Policy and Inclusion Service) na morada 45 Westminster Bridge Road, London SE1 7JB, ou
- Enviar um email para translate@peabody.org.uk apresentando o seu nome e a sua morada, e citando 'ARA Por'.

This publication is also available in
Large print, braille or audio tape

Peabody
45 Westminster Bridge Road
London SE1 7JB

Tel: 020 7021 4444 or 0800 022 4040 (free from landlines)
Email: peabody.direct@peabody.org.uk
www.peabody.org.uk

JN: MKT_09_030/September 2009

SOUND PROGRAMME

Preventing condensation in your home



PEABODY

Why is there condensation in my home?

Condensation occurs when warm, moist air touches a cooler surface such as tiles, windows or walls. This causes the moisture in the air to condense, leaving water behind.

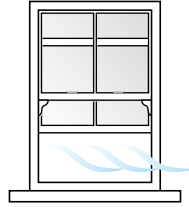


While your home may not have experienced condensation problems in the past, refurbishments may result in an increase in condensation. This is because older properties have a high level of natural ventilation that allows warm, moist air to escape through windows, doors and open fireplaces.

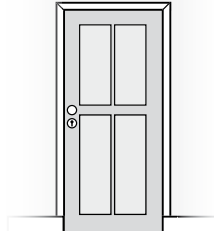
Improvements to your home such as insulation, double-glazing on windows, draught proofing will help to seal in warmth but will result in an increase in condensation.

Tips for reducing condensation in your home

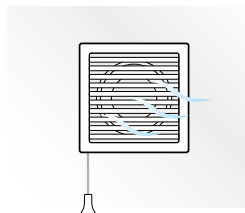
There are simple lifestyle changes we can all make to reduce condensation.



Keep good airflow by opening windows and trickle vents whenever possible.



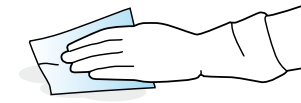
Close kitchen and bathroom doors to stop steam going into cooler rooms.



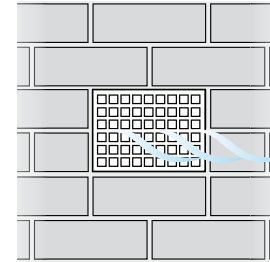
Always open a window or use an extractor fan in your bathroom after bathing.



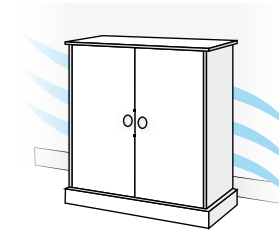
Dry clothes outside if possible; if not, dry them in a cooler room with a window open. Try not to use radiators to dry clothes.



Wipe down surfaces where moisture settles, such as window sills, to prevent mould growth.



Ensure that any air bricks or ventilation holes in your property are not covered.



Try to ensure that there is a small gap between furnishings and the wall to allow air flow. If you have a condensation problem, mould can form behind furniture or other goods pushed against the wall.

most of all...

You should let air circulate through your home. Remember, condensation is less likely to occur in well-ventilated and warm flats.

By doing these simple things condensation in your home can be managed so that it does not become a problem.