

The next step

Once we have received the occupational therapist's recommendation, our contractors will visit your home to plan all the work that is needed.

Once the work has been approved, we will arrange a suitable time when the work can be carried out in your home.

More information

If you think you need help from the Aids and Adaptations Team, phone **Peabody Direct** on **020 7021 4444** or **0800 022 4040** (free from landlines).

They will be able to give you more information and talk you through making an application.

Feedback

Your feedback is extremely important to us. Once the work has been finished, we will send you a questionnaire. This will help us to improve our service.

Please note, items shown may vary in style and colour from those that are currently available.

Translation service

যদি আপনি এই লিফলেট বাংলায় পেতে চান, তাহলে :

- পলিসি এবং ইনক্লুশন সার্ভিসকে লিখুন 45 Westminster Bridge Road, London SE1 7JB; অথবা
 - ই-মেইল করুন translate@peabody.org.uk
- আপনার নাম ও ঠিকানা আমাদেরকে বলুন ও 'ARA Ben' উল্লেখ করুন।

Bu broşürün Türkçesini istiyorsanız lütfen şu adrese yazın:

- Policy and Inclusion Service, 45 Westminster Bridge Road, London SE1 7JB ya da
 - İnternet üzerinden e-posta gönderin: translate@peabody.org.uk
- Adını-soyadınızı, adresinizi eklemeyi ve 'ARA Tur' referans numarasını belirtmeyi de lütfen ihmal etmeyin.

إذا أردت أن تحصل على هذه الكراسة باللغة العربية، فيمكنك أن:

- تكتب رسالة إلى: Policy and Inclusion Service, 45 Westminster Bridge Road London SE1 7JB أو
 - تبعث برسالة عبر البريد الإلكتروني على العنوان: translate@peabody.org.uk
- وإبلاغنا عن اسمك وعنوانك وكتابة العبارة 'ARA Ara' باللغة الإنجليزية.

Si vous désirez obtenir cette brochure en français, veuillez :

- Ecrire à Policy and Inclusion Service, 45 Westminster Bridge Road, London SE1 7JB ; ou
- Adresser un courrier électronique à translate@peabody.org.uk en précisant votre nom, votre adresse et la référence 'ARA Fre'.

Se desejar este folheto em português, pode:

- Escrever para o serviço de política e inclusão (Policy and Inclusion Service) na morada 45 Westminster Bridge Road, London SE1 7JB, ou
- Enviar um email para translate@peabody.org.uk apresentando o seu nome e a sua morada, e citando 'ARA Por'.

This publication is also available in
Large print, braille or audio tape



Peabody
45 Westminster Bridge Road
London SE1 7JB

Tel: 020 7021 4444 or 0800 022 4040 (free from landlines)

Email: peabody.direct@peabody.org.uk

www.peabody.org.uk

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Aids and Adaptations

Are you finding it more and more difficult to carry out your normal daily tasks?

We can help.



PEABODY

Making it easier – Aid and Adaptations

If you have a disability or are finding it difficult getting around your home, we may be able to install an adaptation to make life easier for you.

The service we offer could be anything from fitting a handrail to your stairs and installing a walk-in shower, to building a ramp to your door. The adaptations will help you to live in your home as long as possible, and to give you more independency, privacy and dignity.

What's available

We offer two levels of service – minor work and major work.

Minor work includes:

- fitting grab rails inside or outside your home;
- installing long lever taps that are easy to turn on and off;
- levelling doorways for better access;
- adding equipment to help you open your windows; and
- altering or adding steps.

Major work includes:

- altering a shower to provide easy access;
- fitting a shower over the bath;
- putting in a stairlift;
- fitting a ramp inside or outside your home; and
- any building work.

Who can apply for Aids and Adaptations

All our residents and members of their households can apply for help.

You can ask for minor work yourself, or ask your occupational therapist, GP or support worker to apply for you.

If you need major work, an occupational therapist must confirm the need for the work before we can approve your application.



How to apply – getting referred

If you think you need help from the Aids and Adaptations Team, you will need to arrange for an occupational therapist to assess your property. They will be able to recommend any aids and adaptations you may need.

If you want an occupational therapist to assess your needs, contact your local authority's social services department and ask for an assessment to be carried out.

The occupational therapist who carries out the assessment will then contact us to let us know how urgent your needs are. They will tell us their recommendations. We will then be able to arrange for the work to be carried out.

Depending on the work you need, you may need to apply for a Disabled Facilities Grant. If you need to apply, we will contact you. We can help you with your application. A member of the Aids and Adaptations Team will visit your home to help you fill in the necessary forms and tell you what information you need to provide to support your application.