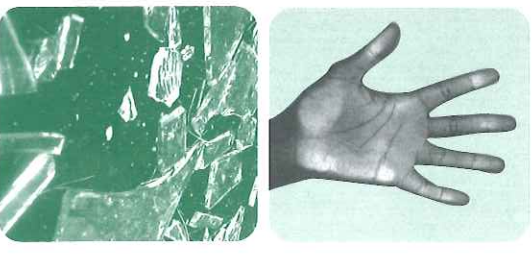
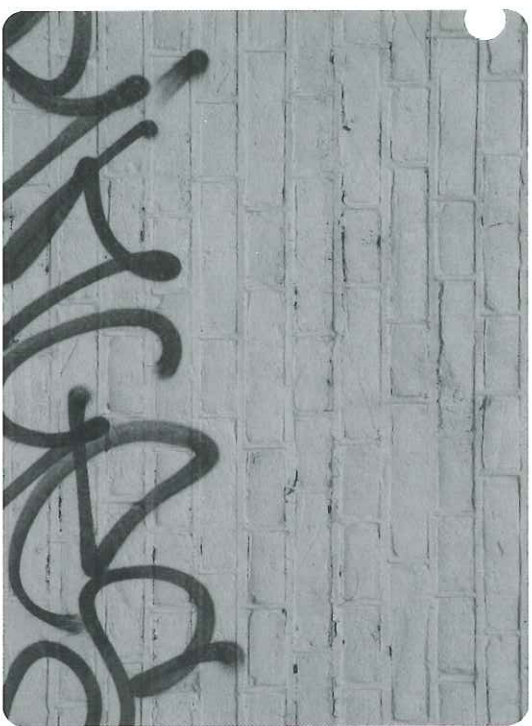


## Hate crimes



অপরাধকে ঘৃণা করা – আপনি এই লিফলেট বাংলায় পেতে পারেন।

Nefret suçları – Bu broşürün Türkçesini isteyebilirsiniz

جرائم البغض – يمكنك الحصول على هذه الكراسية باللغة العربية

Crimes Motivés Par la Haine – Vous pouvez obtenir cette brochure en français

Crimes de Ódio – Este folheto está disponível em português

Hate crimes – You can get this leaflet in large print.

Peabody  
Trust

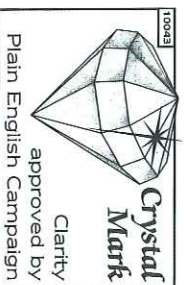
45 Westminster Bridge Road

London SE1 7JB

Phone: 020 7021 4000

E-mail: [comments@peabody.org.uk](mailto:comments@peabody.org.uk)

Website: [www.peabody.org.uk](http://www.peabody.org.uk)



This leaflet explains what you can do if you are experiencing a hate crime. We recognise that hate crimes can have a negative effect on your quality of life.

We are committed to providing safe and secure places to live for all our residents, and will support and advise residents who are suffering from hate crimes. We will work with you to find the best solutions.

## What is a hate crime?

A hate crime is committed against a person because of their:

- colour;
- race;
- ethnic origin;
- nationality;
- age;
- disability;
- sex;
- sexuality; or
- political or religious beliefs.

A hate crime can take many forms. It may involve:

- threatening words and behaviour;
- damage to property and graffiti; or
- physical attacks.

A hate crime can be a one-off incident or it can be ongoing.

## What can I do?

### Speak to a member of staff

We will respond in a sensitive way and agree together what action to take.

### Help us to help you

We are committed to tackling hate crime. If you are a victim, we have a better chance of helping you if you give us the information we need to take action. You should keep a note of all incidents so we have a record of everything that has happened.

### Phone the police

You should tell the police if you are the victim of a hate crime. A hate crime is a criminal offence so the police will investigate and offer advice and support.

## What can you do?

### Advice

Each case is different so we will tell you about the options available to you and work jointly with you to help stop the hate crime.

### Confidentiality

We will not give information you tell us to anyone else, without first asking your permission.

### support

If the problem is serious, we can refer you to our specialist team who deal with antisocial behaviour. The Community Safety Team will then agree a plan of action to deal with the issues. They will also keep you up-to-date with the progress of your case.

We can also put you in touch with a Tenant Support Worker. Our Tenant Support Workers have access to specialist advice services.

### Housing management and legal action

There is a range of actions we can take against the person or group causing the hate crime. For example, we can:

- issue formal warnings if a tenant is breaking their tenancy agreement;
- use Acceptable Behaviour Contracts; or
- get an injunction or go to court to repossess the property if the behaviour is serious.

We will also work with other organisations, such as the police, local Community Safety Units and your local authority, to stop the hate crime.

## More help and advice

Hate crimes leaflet

### Peabody Direct

Phone: 020 7021 4444  
Monday to Friday between 8am and 8pm  
E-mail: [peabody.direct@peabody.org.uk](mailto:peabody.direct@peabody.org.uk)

### Victim Supportline

Phone: 0845 30 30 900  
E-mail: [supportline@victimsupport.org.uk](mailto:supportline@victimsupport.org.uk)

### The Samaritans

Phone: 08457 909090  
Textphone: 08457 909192  
E-mail: [jo@samaritans.org](mailto:jo@samaritans.org)

### Commission for Racial Equality

St Dunstan's House  
201-211 Borough High Street  
London  
SE1 1GZ  
Phone: 020 7939 0000  
E-mail: [info@cre.gov.uk](mailto:info@cre.gov.uk)

### National Lesbian and Gay Switchboard

Phone: 020 7837 7324

## Translation service

যদি আপনি এই লিফলেট বাংলায় পেতে চান, তাহলে :

- পলিসি এবং ইনক্লুশন সার্ভিসকে লিখুন 45 Westminster Bridge Road, London SE1 7JB; অথবা
  - ই-মেইল করুন [translate@peabody.org.uk](mailto:translate@peabody.org.uk)
- আপনার নাম ও ঠিকানা আখ্যায়িককে বলুন ও 'HC1 Ben' উল্লেখ করুন।

Pol broşürün Türkçesini istiyorsanız lütfen şu adrese yazın:

- Policy and Inclusion Service, 45 Westminster Bridge Road, London SE1 7JB ya da
  - İnternet üzerinden e-posta gönderin: [translate@peabody.org.uk](mailto:translate@peabody.org.uk)
- Adını-soyadınızı, adresinizi eklemeyi ve 'HC1 Tur' referans numarasını belirtmeyi de lütfen ihmal etmeyin.

إذا أردت أن تحصل على هذه الكراسية باللغة العربية، فيمكنك أن:

- تكتب رسالة إلى:
- تبعث برسالة عبر البريد الإلكتروني على العنوان: 'HC1 Ara' باللغة الإنجليزية. وإبلاغنا عن اسمك وعنوانك وكتابة العنارة 'HC1 Ara' بالغة الإنجليزية.

Si vous désirez obtenir cette brochure en français, veuillez :

- Ecrire à Policy and Inclusion Service, 45 Westminster Bridge Road, London SE1 7JB ; ou
- Adresser un courrier électronique à [translate@peabody.org.uk](mailto:translate@peabody.org.uk) en précisant votre nom, votre adresse et la référence 'HC1 Fre'.

Se desejar este folheto em português, pode:

- Escrever para o serviço de política e inclusão (Policy and Inclusion Service) na morada 45 Westminster Bridge Road, London SE1 7JB, ou
- Enviar um email para [translate@peabody.org.uk](mailto:translate@peabody.org.uk) apresentando o seu nome e a sua morada, e citando 'HC1 Por'.